

# SUPPLY CHAIN METAMORPHOSIS

**SAPICS**  
THE PROFESSIONAL BODY FOR  
SUPPLY CHAIN MANAGEMENT

IN ASSOCIATION WITH  
**saaff**

## 46<sup>th</sup> Annual SAPICS Conference

**9 - 12 JUNE 2024**

**Century City Conference Centre, Cape Town, South Africa**

### Outline Programme at a Glance (NB: Times, speakers and venues may unavoidably be subject to change – as at 7 June 2024)

#### Sunday 9<sup>th</sup> June 2024

|               |  |   |
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| 08:00         | Registration opens   |   |
| 10:00 – 13:00 | Workshops 1 – 5 begin  | pre-registration on the workshop of your choice is essential. (Space is limited, pre-reservation is essential and there is an admin fee of R350 ex VAT) |
| 15:00 – 18:00 | Workshops 6 – 10 begin   | pre-registration on the workshop of your choice is essential. (Space is limited, pre-reservation is essential and there is an admin fee of R350 ex VAT) |
| 16:00 – 18:00 | Workshop 11 begins   | pre-registration on the workshop of your choice is essential. (Space is limited, pre-reservation is essential and there is an admin fee of R350 ex VAT) |
| 18:00 – 20:00 | Exhibition opens drinks and light snacks will be served while you meet the exhibitors and fellow attendees |   |

#### Monday 10<sup>th</sup> June 2024

|               |  |
|---------------|--|
| 07:00 – 08:30 | Conference registration and Exhibition will be open at the Century City Conference Centre – breakfast snacks will be served. |
| 08:30 – 17:30 | Full day Conference  |
| 17:45 – 18:30 | The Africa Café  |
| 18:30 – 19:30 | Rise Against Hunger Food Packaging   |
| 17:30 – 20:00 | Exhibition, networking and light supper  |
| 20:00 onwards | Drinks and live music at the Slug and Lettuce pub (optional – cash bar)  |

#### Tuesday 11<sup>th</sup> June 2024

|               |   |
|---------------|---|
| 07:30 – 08:15 | ISCEA Certification Ceremony  |
| 08:30 – 17:00 | Conference Day 2 begins and concludes at 17:00  |
| 17:15 – 19:00 | “Last Mile” – round table discussions with drinks and snacks  |
| 17:00 – 19:00 | Drinks and snacks with the exhibitors – Exhibition closes at 19:00  |
| 19:00 – 23:00 | Closing Dinner (optional extra – space is limited and pre reservation in essential). Dinner service begins at 19:30 |

#### Wednesday 12<sup>th</sup> June 2024

|                      |  |
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| 08:00 – 13:00 approx | Site Visits – (optional extra - space is limited and pre-reservation is essential) |
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## WORKSHOPS

There are 11 workshops during the conference on Sunday 9<sup>th</sup> June. 5 in the morning and 6 in the afternoon. Please note that it is imperative that you pre-book your seat if you are interested in attending. There is a nominal additional fee of R350 ex VAT payable to secure your place at the workshop of your choice. It is possible to attend one in the morning and one in the afternoon but you must be pre-booked and have received confirmation from the event managers. Please do not book your space at a workshop on the event app but by contacting the event secretariat at [info@upavon.co.za](mailto:info@upavon.co.za) or completing the workshop registration form at the following link : [Workshops - SAPICS | Your Supply Chain Community](#)

### 10:00 – 13:00 – Workshops 1 - 5

#### Workshop 1 – MEETING ROOM 11 - Eric Stellwagen, CEO, Business Forecast Systems Inc, USA - **Improving forecast accuracy - a vital key to an efficient supply chain**

*Planning to the wrong number is a recipe for failure—particularly for make-to-stock companies. Improving the accuracy of your forecasts is often the easiest way to improve your supply chain's overall efficiency and increase your bottom line. This workshop is designed for anyone whose job responsibilities include preparing or analyzing forecasts. It surveys commonly implemented business forecasting methods, explains how they work conceptually, reveals their strengths and limitations, and offers best practices for applying them in a business environment. Numerous real-life examples from a range of industries will be presented to illustrate how the techniques are applied to corporate data.*

#### Workshop 2 – MEETING ROOM 8 - Alan van Vuuren DDPP, DDLP, CEO UK&IMEA, b2wise, South Africa - **DDBrix Factory – have fun learning more about Demand Driven Material Requirements Planning (DDMRP)**

*Back by popular demand this educational game will highlight how to accelerate material flow using DDMRP Buffers and relevant information. The objectives are as follows:*

- Learn some of the fundamental supply chain principles of DDMRP while having fun.
- Experience the changes DDMRP will bring to your management of information and material flows in a production and distribution environment.
- Understand the new organisation proposed by DDMRP for planning and prioritizing production and distribution orders.
- Discover how the DDMRP method can stabilise production/distribution and reduce team stress.

**NB THIS SESSION WILL BE 4 HOURS AND FINISH AT 14:00**

#### Workshop 3 – MEETING ROOM 7 - Tracy Cheetham CPIM, CSCP, SCOR-P, PLS, CDDP, Director, Americas Education, Inchange, USA - **Supply Chain Transformation: Can you become sustainable and profitable?**

*Participants will be grouped in teams of three or four people to assume the functional roles of Sales & Marketing, Supply Chain & Operations, Purchasing and Sustainability executives. They will be confronted with various real-life, real-time dilemmas and be compelled to make decisions that are critical to maintain a fair balance between profitability and sustainability. To add the flair of a real-world experience, The Triple Connection comes with the added element of a limited budget. This is a practical but fun and highly interactive exercise on transforming a supply chain into a sustainable and successful business taking into consideration the triple bottom line. **NB Attendees must please be sure to have their laptops for this session.***

#### Workshop 4 – MEETING ROOM 9 - Luca Gelsomino, Academic Director, Supply Chain Finance Community, The Netherlands and Emuel Schoeman, Co-founder & Managing Director, Addendum Financial Technologies, South Africa - **Resilience, sustainability and other supply chain challenges: the role of finance**

*Join this workshop to delve into the relevance of Supply Chain Finance for today's supply chain manager. Participants will work on real-world case studies, applying SCF principles to day-to-day operations. This hands-on approach ensures a deeper understanding and application of SCF principles in enhancing cash flow optimisation, supply chain resilience and sustainable performance.*

#### Workshop 5 – MEETING ROOM 10 - Rebecca Logan, Senior Vice President, and Charles Kienzle, Program Management Director, Supply Chain Management, Chemonics - **Health Supply Chain Emergency Preparedness and Response : Discussion and Simulation**

*In public health emergencies, there are unique challenges in the flow of health commodities such as weakened infrastructure and limited skilled workforce. Recent events have highlighted the importance of strengthening supply chain resiliency and sustainability in order to respond to these challenges. Participants in this workshop will hear from Chemonics International's Supply Chain Management Division leaders, as they present lessons learned from Chemonics-implemented health supply chain projects in emergency situations. Then they will participate in an interactive simulation to formulate a coordinated response, utilizing the Emergency Supply Chain (ESC) Playbook, developed by USAID Global Health Supply Chain program.*

### 15:00 – 18:00 – Workshops 6 - 10

#### Workshop 6 – MEETING ROOM 11 - Michael Ford CPIM-F, CSCP, CLTD, CTSC, ACPF, Principal, TQM Works Consulting, USA

##### **Lean Operations Playshop: A Series of Interactive Exercises Demonstrating Lean Benefits**

*This 3-hour "play shop" utilizes hands-on exercises to engage participants in role-play simulations that are guaranteed to provide valuable lessons learned. The audience will observe, appreciate, and understand lean benefits. Most importantly, they will REMEMBER these years later, a key to providing attendees with more than theory: they will be able to APPLY the concepts at work. The following exercises will utilize simple props such as cards, dice, bingo chips, Legos, rope, and blindfolds (YIKES!). The facilitator promises two things: (1) participants will be engaged, and (2) they will have FUN! These two items are the essential elements required for learning to take place.*

**Workshop 7 – MEETING ROOM 8 - Deborah Dull**, Founder | VP, Global Supply Chain Sustainability, Circular Supply Chain Network | Genpact, USA and **Gerald Jackson**, Doctoral Fellow (Digital Supply Chain Transformation), Hult International Business School, USA and **Douglas Kent**, Executive vice president of corporate and strategic alliance, ASCM, USA

**Taking your Supply Chain Circular: Accelerating Innovation**

In this session, participants will experience circular supply chains hands-on, diving into the concepts, exploring case studies, and taking the steps through a transition model to use circularity as an innovation tool for their own supply chains. Join this session and take tangible actions back to your teams!

**Workshop 8 – MEETING ROOM 10 - Tamara Hafner**, USA **Andrew Brown**, Australia and **Kofi Aboage-Nyame**, Programme Director **MTAPS, Management Sciences for Health, Ghana**

USAID Medicines, Technologies, and Pharmaceutical Services (MTaPS) Program - **The Nexus of Pharmaceutical Systems and Health Supply Chain Management. What is Needed to Ensure well-functioning supply chains?** - Sustainably ensuring equitable access to and appropriate use of safe and quality-assured medicines demands a comprehensive view that situates health supply chains within strong pharmaceutical systems, as a part of the broader health system. USAID MTaPS and its predecessor programs have developed a pharmaceutical system strengthening (PSS) approach that recognizes health supply chains as one of several elements that work in concert to get safe, quality-assured medicines to the population and ensure that they are used appropriately. Participants will learn about the PSS approach and available tools and resources that they can adapt in their health system context.

**Workshop 9 – MEETING ROOM 9 - Jorge Morales**, Global COO, ISCEA, USA - **Introduction to AI and Gen AI for Supply Chain Management**

*This workshop is designed to provide learners with a comprehensive understanding of the role of AI and Gen AI in transforming supply chain management. You will cover machine learning, deep learning, natural language processing, and computer vision and how these technologies improve supply chain management processes like demand forecasting, supply planning, inventory management, sourcing optimization, and logistics management. Attendees will cover the first part of ISCEA's "AI and Gen AI for Supply Chain Management" Course and can complete the full course online with a 50% discount.*

**Workshop 10 – MEETING ROOM 7 - Mbuso Nkosi**, Managing Director, Kaizen Institute South Africa - **Making Your Continuous Improvement Culture Stick**

Join us for an immersive three-hour workshop designed to ignite your passion for organizational transformation and guide you on how to make sure it's not just another flash-in-the-pan initiative! Through dynamic presentations, engaging discussions, and interactive activities, you'll explore KAIZEN or Continuous Improvement culture transformation, the journey model, catch-ball process, and the invaluable role of waste elimination within people-centric business systems. Whether you're a seasoned professional or just starting your journey, this workshop promises to inspire and equip you with actionable insights to drive positive change in your organisation.

**Workshop 11 - 2-hour session that will begin at 16:00 – HALL D**

**Martin Bailey**, Executive, Industrial Logistic Systems, South Africa - **Report Back from the International Logistics Exhibition - Logimat - with emphasis on the Future of Warehousing & Logistics World Wide**

Join Martin as he unveils exclusive insights garnered from the largest exhibition of innovative solutions in Stuttgart, Germany. Explore the forefront of warehousing and distribution advancements showcased in March 2024. From revolutionary automation to futuristic technologies, Martin will decode the future landscape of Warehouse and Logistics Management. Don't miss this opportunity to gain invaluable knowledge, anticipate upcoming trends, and revolutionize your approach to Warehouse and Logistics management.


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# Monday 10<sup>th</sup> June

**From 07:00 – 08:30** Registration at the CENTURY CITY CONFERENCE CENTRE – delegates are invited to collect their delegate packs and enjoy light breakfast snacks while spending time with the exhibitors.

**08:30 – 08:40** **HALLS A, B & C**  
 Conference opening and welcome by MJ Schoemaker, President of SAPICS and Dr Juanita Maree, CEO of SAAFF.  
*Remember to be on time for the session – Prizes, sponsored by **Goscor Lift Trucks** will be given to lucky winners of the Early Bird raffle!*

**08:40 – 09:30** **HALLS A, B & C**  
**PANEL - Navigating the Path Forward: The Transformative Role of the National Logistics Crisis Committee (NLCC) in South Africa's Supply Chain Evolution**  
*The Logistics Crisis Committee has played a pivotal role in reshaping the logistics network in South Africa over the past year. It has implemented a range of initiatives to address the challenges faced by the logistics sector. One of the key achievements of the committee has been the identification and prioritisation of critical bottlenecks within the logistics network. By pinpointing these areas of concern, the committee has been able to devise targeted solutions to alleviate congestion and streamline the flow of goods throughout the country. Overall, the impact of the Logistics Crisis Committee on the South African logistics network has been profound. Through their leadership, expertise, and collaborative efforts, they have succeeded in driving positive change and ensuring the resilience and sustainability of the country's logistics infrastructure. **This session will be facilitated by Dr Juanita Maree, CEO of SAAFF and include expert panellists Ian Bird, Executive Consultant and Integrated Supply Chains, Irindra Naidoo, Strategic Advisor, NLCC and Mxolisi Mgojo, President of Business Unity South Africa (BUSA).***

**09:30 – 10:20**  **KEYNOTE : David Grier – Having the Courage to be the Change**  
*There is a vital need for courage and tenacity in driving new concepts in hard-to-reach communities. Amongst other things David Grier is a global entrepreneur, philanthropist and adventurer. He firmly believes that It's not about what you achieve that is important, it's about the difference you make along the way. During this topical and motivational opening keynote session he will draw from a plethora of past experiences of overcoming adversities to deliver an inspiring and entertaining message. David gives amazing social-economic insights into distant and remote places where very few have gone before setting the tone for an inspiring journey ahead at SAPICS 2024.*

**10:20 – 11:00 Morning Tea & Coffee amongst the exhibition and in the upstairs lounge. Tea and Coffee breaks are sponsored by RELEX Solutions**

|                      | <b>HALL A</b>  | <b>HALL B</b>   | <b>HALL C</b>  | <b>MEETING ROOM 11</b>  |
|----------------------|--|---|--|---|
| <b>11:00 – 11:40</b> | <p><b>Ken Titmuss</b> CDDP, CDDL, CSCA, Consultant / Educator, Kent Outsourcing Services, T/A Demand Driven Africa, South Africa<br/> <b>Materials Requirements Planning (MRP): Then and Now - Its Metamorphosis Over the Decades. Is MRP still relevant in today's VUCA world?</b><br/> <i>In tracing Materials Requirements Planning (MRP) history, we start with its inception in the 1950s, computer coding in the 1960s, and acceptance in material planning. Joseph Orlicky's 1965 book marked a milestone, dubbed the 'New Way of Life in Production and Inventory Management'. George Plossl revised the 2nd edition in 1994. In 2011, Carol Ptak and Chad Smith introduced Demand Driven MRP (DDMRP) in the 3rd edition. The latest 4th edition, revamped by Ptak and Smith, delves into MRP's evolution to DDMRP and the broader concept of a Demand Driven Adaptive Enterprise (DDAE), vital in navigating today's volatile, uncertain, complex, and ambiguous (VUCA) business landscape.</i></p> | <p><b>Prashant Yadav</b>, Affiliate Professor of Technology and Operations Management Academic Director, INSEAD Africa Initiative<br/> <b>Supply Chains in Flux: Why Some Race Ahead While Others Lag, and Could Collaboration Bridge the Gap?</b><br/> <i>Prashant will discuss the uneven pace of supply chain transformation across industries and explore:</i></p> <ul style="list-style-type: none"> <li>• The forces driving rapid evolution in organisations like Amazon and other fast-moving goods supply chains</li> <li>• The roadblocks hindering accelerated progress in healthcare, mining and automotives supply chains</li> <li>• The power of cross-industry collaboration to accelerate innovation for a more efficient, resilient global supply chain ecosystem, with a particular focus on the critical health sector.</li> </ul> <p><i>Join this thought-provoking session that will ignite discussions on how to break down silos and collectively advance the fast-evolving supply chain science even further.</i></p> | <p><b>James Mason</b>, Group IT Executive, Italtile Limited and <b>Chad Kilian</b>, Director, Inhance Supply Chain Solutions, South Africa<br/> <b>Italtile's Blueprint for Growth: A Transition from Silo-Based Transport Planning to Integrated Network Planning</b><br/> <i>Historically, order planning, load building, and transport planning have been treated as separate, independent processes, often approached with a 'one-size-fits-all' strategy. Yet, traditional supply chain models often fall short in addressing the unique complexities of different organisations. This session will explore the shift towards Integrated Network Distribution Planning, focusing on dismantling the silos between order planning, replenishment, load building, and primary/secondary planning. We will demonstrate how smart, integrated solutions are effectively implemented in multi-drop, less than truckload linehaul operations, leading to more efficient and responsive supply chain networks.</i></p> | <p><b>Devlyn Naidoo</b>, SAAFF, Thapelo <b>Seanego</b>, Underwriter and Portfolio Manager, Lombard Insurance Company and <b>Freek van Rooyen</b>, Partner, Shepstone &amp; Wylie Attorneys, South Africa<br/> <b>Understanding the complexities of Cargo Insurance, Trade and Customs Guarantees in an evolving landscape</b><br/> <i>Join experts as they share the intricacies of cargo insurance, trade, and customs guarantees within an ever-evolving landscape in this enlightening conference session. Explore the multifaceted challenges and opportunities inherent in navigating these critical aspects of international trade. From mitigating risks to optimizing compliance, this discussion offers invaluable insights into effectively managing complexities while maximizing efficiency and security in global supply chains. This session will focus on best practices, innovative strategies, and emerging trends to empower attendees with the knowledge and tools needed to navigate confidently through the dynamic terrain of cargo insurance, trade, and customs guarantees.</i></p> |

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| <p>11:50 – 12:30</p>  | <p><b>HALL A</b><br/> <b>Peter Van Cuyck</b> CPIM, DDPP, DDLP, DDSCP, Product Manager DDMRP Solutions, Etex Services NV, Belgium and <b>Laurent Vigouroux</b> CPIM, DDPP, DDLP, CDDP, CDDL, CSCA, Global VP Brand Ambassador, b2wise, France<br/> <b>Demand Driven Sales &amp; Operations Planning (S&amp;OP) – A Case Study of Resilience &amp; Adaptability at 212 Sites</b><br/> Attendees to this session will learn how Demand Driven Material Requirements Planning was implemented at a global manufacturing company with over 200 sites. The challenges of interfacing with the ERP system and the tangible results will be shared. Most importantly what were the main lessons learned.</p>                             | <p><b>HALL B</b><br/> <b>PANEL : Sofia Rivas Herrera</b>, Global Supply Chain Ambassador, USA, <b>Stela Jaqueta</b>, Founder of Your African Supply Chain Podcast (YASCP), Mozambique and <b>Yaseen Ahmid</b>, Business Analyst, AT Kearney (Pty) Ltd., South Africa.<br/> <b>Young generations in supply chain and their role in sustainability</b><br/> As the Silent Generation moves out of the workforce and into retirement, it is time to welcome the next generation of leaders into supply chain. Nowadays, young generations are aiming to do meaningful and impactful jobs at their organizations, especially in terms of sustainable practices and minimal impact to the environment. Due to the nature of supply chain, decisions taken here can determine the future of our society and world and this is precisely why young generations need to be involved in the discussion; give them space for their message to be heard. <b>This dynamic session will be facilitated by Deborah Dull</b>, Founder   VP, Global Supply Chain Sustainability, Circular Supply Chain Network   Genpact, USA</p> | <p><b>HALL C</b><br/> <b>Jonathan Mphake</b>, National Fleet Manager and AFP Association of Fleet Professionals (AFP) Master Drive Ambassador, SBV Services, South Africa<br/> <b>The Metamorphosis of Fleet Management People Process and Technology.</b><br/> Discover the transformative influence of fleet management on supply chain efficiency in this session. We explore evolving methodologies and best practices, offering insights to optimize transportation, maximise asset utilisation, control costs, enhance customer service, and mitigate risks. Through real-world examples and emerging technologies, attendees will gain actionable strategies to drive operational excellence and competitive advantage within their organisations. Explore the profound shift in fleet management practices, technologies, and strategies, including the adoption of advanced technologies such as telematics and GPS tracking. Join us to harness these insights and propel your fleet management practices to new heights.</p> | <p><b>MEETING ROOM 11</b><br/> <b>Gershon Noble</b>, Manager, Transport Logistics, South African National Blood Services and <b>Vischen Govender</b>, General Manager, DSV Road Secure, DSV, South Africa<br/> <b>Saving lives, every kilometre of the way</b><br/> The South African National Blood Service (SANBS) collects around 3,500 units of blood every day from donor centres throughout the country. This life-saving service depends on a resource intensive supply chain solution that ensures the uninterrupted daily collection, processing and delivery of plasma, red blood cells, white blood cells and platelets to public and private hospitals and clinics. In this presentation, SANBS and DSV describe how their efficient, flexible and time-sensitive supply chain network connects donors to patients – and saves thousands of lives every day.</p> |
| <p>12:30 – 14:00 Lunch will be served in Hall D as well as in the upstairs lounge area and will provide an excellent opportunity to network with exhibitors and fellow conference attendees as well as the opportunity to meet up with the keynote speakers from the morning.</p> |  |   |   |  |
| <p>14:00 – 14:40</p>  | <p><b>HALL A</b><br/> <b>Jorge Morales</b>, Global COO, International Supply Chain Education Alliance (ISCEA), USA<br/> <b>Unveiling Embedded Risks in the Supply Chain Transition into the AI Age</b><br/> Due to the rise of AI and Gen AI, automated systems are now perceived as “less valuable” than autonomous systems. This means that we are currently experiencing the transition into the 4th industrial revolution. However, different individuals perceive this transition differently, and the number of stakeholders in a Supply Chain amplifies the diversity of opinions. This presentation will explore how Supply Chain Practitioners adapt to AI systems and the associated risks during this transition.</p> | <p><b>HALL B</b><br/> <b>PANEL : Exploring the African Continental Free Trade Area: Navigating Advocacy, Networking, and Compliance for Logistics Optimisation</b><br/> Join the panel of experts as they explore the intricacies of the African Continental Free Trade Area (AfCFTA) rollout. We'll examine the importance of active engagement in trade agreements and initiatives, highlighting the essential roles of advocacy, networking, compliance, and education. By aligning with the practical aspects of the logistics network, our discussion aims to unveil strategies for maximizing benefits and opportunities within the AfCFTA framework, fostering sustainable growth and integration across the continent. <b>This panel will be moderated by Devlyn Naidoo from SAAFF. Panellists will include Lebogang Letsoalo</b>, Global Supply Chain Coach and Expert, Sincpoint. She will be joined virtually by <b>Kaoutar Guessous</b>, Vice President, Association des Freight Forwarders du Maroc and <b>Trudi Hartzenberg</b>, Executive Director, TRALAC.</p>                                    | <p><b>HALL C</b><br/> <b>Wesley Estment</b> (BEng: Mechatronics) Digital Supply Chain Solutions Executive, SAP, South Africa<br/> <b>Enabling Supply Chain Resilience and why “The Perfect Handover” and External Collaboration are so Important</b><br/> Despite access to sophisticated systems and expertise, we still see companies struggling with their internal processes. In fact, we often find the older or more global the company, the greater the struggle. To make matters worse, the more we procure, the more we need to rely on others and the closer we need to bring our internal and external processes together – even if they are thousands of kilometres apart! Come learn why “the perfect handover” and external collaboration are the keys to modern-day business success and where the <b>value</b> to the business and your shareholders lies.</p>  | <p><b>Transforming procurement through B2B platforms – how to maximise success and scale</b><br/> Group purchasing offers great potential for improving access to quality medicines and many different approaches have been tested with mixed success.<br/><br/> This panel will explore the learnings from two African models:</p> <ul style="list-style-type: none"> <li>• Medsource in Kenya (a business owned by MSH)</li> <li>• Med4All in Ghana, and joint initiative between PharmAccess and the Christian Health Association of Ghana (CHAG)</li> </ul> <p>This session will include insights from <b>Nicole Spieker</b>, CEO PharmAccess, <b>René Burger</b>, Senior Technical Director, MSH and guests</p>   |

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| <p>14:50 – 15:30</p>  | <p><b>HALL A</b></p> <p><b>Jyothiswaroop Jayaprakash</b>, Digital Supply Chain Consultant, World Health Organisation, <b>Ramy Guirguis</b>, Senior Information Technology Advisor, USAID and <b>Carl Leitner</b>, Technical Officer, Digital Health and Innovation, World Health Organisation, USA</p> <p><b>Advancing digital supply chain transformation in low- and middle-income countries through holistic architectural approaches</b></p> <p>Supply chain processes, which ensure availability of medicines for patients, are integral to healthcare systems. Digitalizing supply chain processes benefits organizations, health workers and mainly patients. Lack of comprehensive approach to digitalization in low- and middle-income countries (LMICs) has resulted in fragmented systems impacting patient safety. To address this, USAID and WHO are developing handbooks to guide LMICs in public health digital supply chain transformation. The presentations will share the architectural and standards approaches adopted in these handbooks to enable end-to-end visibility and commodity traceability. We will present case studies highlighting successful adoption of these approaches by various countries.</p> | <p><b>HALL B</b></p> <p><b>PANEL : Piloting the Waters: Enhancing South Africa's Port Competitiveness in a Global Context</b></p> <p><i>Join us as we explore the intricate dynamics of intra-port competition in South Africa. This panel discussion will unpack a comprehensive strategy encompassing infrastructure investment, regulatory reforms, technological integration, skills enhancement, and innovative private sector engagement. By benchmarking against global standards, we'll assess South Africa's position in the international arena, aiming to uncover insights and strategies for bolstering port efficiency, competitiveness, and sustainability. <b>This panel will be facilitated by Shimaylan Singh</b>, Founder and CEO of Humain. <b>Panelists include Ntombimpela Nong</b>, Business Development Executive, Bidvest International, Logistics, <b>Oscar Borchards</b>, Acting Managing Executive Western Cape, Transnet Port Terminals, <b>Brenda Magqwaka</b>, General Manager: Office of the CE, Transnet and <b>Antoinette van Heerden</b>, Logistical Affairs Manager, Fresh Produce Exporters Forum, South Africa and Professor <b>Khalid Bichou</b> Director, Consultant, Advisor of Ports and Logistics Consultants will join virtually from the UK.</i></p> | <p><b>HALL C</b></p> <p><b>Karl Thorington</b>, Chief Business Development Officer, Eazi Access and <b>Emer Keegan</b>, Vice President: TMS Logistics and Distribution, DP World, South Africa</p> <p><b>The evolution from a Fragmented African Supply Chain to an Integrated Global Supply Chain</b></p> <p>Supply chain metamorphosis requires a change in mindset that embraces enhancements and changes in the supply chains within which we operate. It requires an end-to-end perspective to identify what can be done versus the status quo and the business case to make this change. This collaborative case study explores such an opportunity, with the expectation of removing bottlenecks and disconnects between supplier partners; reducing cost and time; and enhancing customer service – enabled by the value offering of an end-to-end solution, including a Control Tower that offers efficient review, agility and performance management.</p> | <p><b>MEETING ROOM 11</b></p> <p><b>PANEL Creating Pathways: Fostering Collaboration between Academia and the Private Sector in Supply Chain Management education.</b></p> <p><i>This extended session will encourage an active and collaborative approach to aligning academia and the private sector for mutual benefit and advancement.</i></p> <p><i>The participants will explore strategies for building effective partnerships and maximising the impact of collaboration to ensure Supply Chain Management students are best equipped for the South African workplace.</i></p> <p><b>Nikita Reddy</b>, Academic: Supply Chain Management, Mancosa and SAPICS Director, South Africa</p> <p><b>Professor Joubert van Eeden</b>, Associate Professor at Industrial Engineering, Stellenbosch University, South Africa</p> <p><b>Sandile Khoza</b>, Group Human Capital Executive Access World, South Africa</p> <p><b>Carin Roberts</b>, Operations Director, Avroy Shlain, South Africa</p> <p><b>NB THIS SESSION WILL RUN THROUGH UNTIL 15:50</b></p> |
| <p><b>15:30 – 16:00 Afternoon tea and coffee which will be served in the exhibition area, upstairs lounge area Tea and Coffee breaks are sponsored by RELEX Solutions</b></p> |  |  |  |   |
| <p>16:00 – 16:40</p>  | <p><b>HALL A</b></p> <p><b>Adri McCaskill</b>, General Manager - Warehouse Management, iPlan Global, USA</p> <p><b>Warehouse Rescue 911</b></p> <p><i>This session utilises the imagery of an emergency room to provide the audience with actionable steps when faced with a failing warehouse. It dives into identifying the critical processes, who needs to take ownership and control, and where the problems typically lie. A triage approach is recommended to prioritize focus areas and implement stop-gap temporary solutions. Guidelines to set up for long-term stability include process documentation, work instructions and training, and handholding.</i></p>   | <p><b>HALL B</b></p> <p><b>PANEL Enhancing In-Country Public Health Supply Chains: Improving and Increasing Adoption of Logistics Outsourcing Despite widespread recognition of its potential, progress on logistics outsourcing in health supply chains has been slow.</b></p> <p><i>Join leaders from government, development partners, and the private sector as they discuss:</i></p> <ul style="list-style-type: none"> <li>• <i>Shifting Emphasis to Last Mile Distribution as Upstream Logistics Improve</i></li> <li>• <i>Logistics outsourcing challenges faced by governments and the private sector</i></li> <li>• <i>Consider practical solutions and a path forward</i></li> </ul> <p><i>This discussion will include insights from <b>Shamit Shah</b>, Managing Director, Freight in</i></p>   | <p><b>HALL C</b></p> <p><b>Luca Gelsomino</b>, Academic Director, Supply Chain Finance Community, The Netherlands and <b>Jacques De Villiers</b> Group: Head of Supply Chain - Omnia Holdings</p> <p><b>Resilience, sustainability and other supply chain challenges: the role of finance</b></p> <p><i>This session will help attendees gain insights into the relevance of bridging the physical and financial supply chains, understanding the pivotal role of Supply Chain Finance in improving cash flow, supply chain resilience and sustainability. Learn from real-world case studies and key trends in the world of Supply Chain Finance. Finally the presentation will ask the question - do you have Supply Chain Finance at the heart of your supply chains?</i></p>   | <p><b>MEETING ROOM 11</b></p> <p><b>Oliver Naidoo</b>, Managing Director, JC Auditors, South Africa</p> <p><b>The Future of International Standards and Business Sustainability</b></p> <p><i>This presentation will explore the evolving landscape of international standards and their profound impact on business sustainability. I will delve into the key trends reshaping global standards including environmental, social, and governance (ESG) criteria. The presentation will also show how businesses are adapting to meet these evolving requirements, ensuring long-term success in an increasingly interconnected world. I will share insights into the strategies and best practices that will drive sustainability, innovation, and competitiveness in the future. The presentation will focus on a future where international standards and sustainable business practices go hand in hand.</i></p>   |

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|                      |   | <i>Time, Kenya and <b>Scott Dubin</b>, Advisor - Supply Chain Private Sector Engagement Supply Chain, The Global Fund, Switzerland and <b>Sergio Gomes</b>, Central Medical Stores, Mozambique. This session will be facilitated by <b>Katrina Tyson</b>, Health4Development, south Africa</i>   |  |
| <b>16:50 – 17:30</b> | <p><b>HALL A</b></p> <p><b>Khuthala Myende, Customer Logistics, Mondelez International, South Africa</b></p> <p><b>Benefits of Customer experience and Technology infused into Supply Chain</b></p> <p><i>These days, a competitive edge is only achieved if you understand the consumer pulse and build strategies with the customer at the center of focus. To have an in-depth understanding of customer needs and fulfill them better than the competition, you need to gather plenty of customer data and interpret it to extract valuable insights and consumer trends. This is achieved through digitization and have a focused customer experience strategy within an organization. The key focus of the presentation/panel discussion is to unpack the benefits of having an exceptional customer experience integrated with technology within supply chain.</i></p> | <p><b>HALL B</b></p> <p><b>Ken Osler</b>, Chief Executive Officer, Inhance Supply Chain Solutions, and <b>Mohammed Sader</b>, GM Supply Chain, Twinsaver, South Africa</p> <p><b>Surviving to Thriving: Integrated supply chain approach delivers remarkable turnaround for Twinsaver Group – a Case Study</b></p> <p><i>This presentation will be on the impact of Value Chain collaboration, supported by Digital transformation, on the profitability of South Africa’s largest tissue product manufacturer. The aim is to provide a practical example of what can be delivered through a) cross-functional collaboration/integration and b) digital transformation. The presentation will cover the opportunities identified at the end of 2021 (vs baseline performance), the objectives of the project, the role of leadership in driving change, the operational and technology-related transformation (with actual examples), the results delivered, and finally the learnings from the project.</i></p> | <p><b>HALL C</b></p> <p><b>Unlocking Opportunities: Market Shaping for drone transportation</b> <i>Exploring the potential of outsourced drone transportation in Africa, this session looks into the market shaping instruments crucial for accelerating the adoption of drones as a freight transportation mode. With a keen eye on efficiency and timeliness, we aim to pinpoint the tipping point where drones become a pivotal solution. While conventional focus lies on point-of-sale and dispensing systems, we’ll explore avenues to leverage consumer visibility for critical commodities, especially during crucial times.</i> <b>Prashant Yadav</b>, Affiliate Professor of Technology and Operations Management Academic Director, INSEAD Africa Initiative will facilitate what is guaranteed to be a lively discussion between the following global experts:</p> <p><b>Olivier Defawe</b>, Global Health and Innovation Development Expert, VillageReach, <b>Shamit Shah</b>, Managing Director, Freight in Time, Kenya, <b>Emer Keegan</b>, DP World, South Africa, <b>Kiersten Dehaven</b>, Project Last Mile, Kenya, <b>Rob van den Bergh</b>, OXIMIO, <b>Michael Merritt</b>, Skyports, UK, and <b>Anthony Wilson</b>, DSV, South Africa</p> |
| <b>17:45 – 18:30</b> | <p><b>HALL D – The Africa Café – Multidimensional Business Operations -</b> <i>Join this highly popular and interactive session, facilitated by <b>Douglas Kent SCOR-P</b>, Executive Vice President of Strategy and Alliances, ASCM with supply chain experts <b>Grant Swanepoel</b> CTSC, CSCP, SCOR-P, Regional Lead, Global Channels and Alliances Middle East and Africa, ASCM and <b>MJ Schoemaker</b> CSCP, SAPICS President. Learn and share practical skills to improve your understanding of the factors impacting your business and its supply chains today and into the future. This is not a keynote session and runs in parallel to the networking in the exhibition area. Supper will be available to all throughout the evening</i></p>   |  |  |


**17:30 – 20:00 : Networking amongst the exhibitors. A light supper and drinks will be served. Selected drinks this evening have been sponsored by Bertlinger.**

**18:30 – 19:30 : RISE AGAINST HUNGER** *food packaging event in Hall A - Rise Against Hunger’s meal packaging programme is a volunteer-based initiative that coordinates the assembly-line packaging of highly nutritious dehydrated meals comprised of rice, soy, vegetables, and 23 essential vitamins and minerals. The programme was created to give dedicated individuals and organizations the opportunity to participate in a hands-on international hunger relief program and to become educated, engaged advocates for the world’s hungry. What better opportunity for Supply Chain Professionals to put your skills to work all for a good cause! We will be joined by representatives from the 1<sup>st</sup> Blaauwberg Sea Scout Group to help with the packing!*

**20:00 Onwards – EVENING AT LEISURE - drinks and live music at the Slug and Lettuce (cash bar) – optional attendance – additional networking opportunity**

# Tuesday 11<sup>th</sup> June

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| <p>07:30 –<br/>08:15</p> | <p><b>MEETING ROOM 11 – ISCEA CERTIFICATION CEREMONY</b><br/>Are you certified through ISCEA? If you are then this is for you! Following on from the successful inaugural event in South Africa in 2023 the International Supply Chain Education Alliance will be issuing pins to all individuals who have become ISCEA certified. Join <b>Jorge Morales, Global CEO</b> from the International Supply Chain Education Alliance and receive your hard-earned pin while applauding the success of others.</p>  |
| <p>08:30 –<br/>08:40</p> | <p><b>Recap of First Day by SAPICS MJ Schoemaker</b><br/>Enjoy a quick recap of the highlights from day one of SAPICS 2024. Remember to be on time for the session – Prizes, sponsored by <b>Goscor Lift Trucks</b> will be given to lucky winners of the Early Bird raffle!</p>  |
| <p>08:40 –<br/>09:40</p> | <p><b>KEYNOTE PANEL DISCUSSION</b><br/><b>The Promise of AI for predicting drug shortages and designing solutions to mitigate supply chain risk</b><br/>This session brings together experts and diverse global stakeholders to explore how artificial intelligence can identify, characterise, and quantify factors linked to supply chain disruptions for drug ingredients and finished drug products. The panellists will then discuss how solutions that utilise new technologies, such as AI and AMT, can be deployed following identification of potential shortage to improve efficiency in manufacturing and regulatory actions to safeguard consistent availability of quality medicines.<br/>This session will:</p> <ul style="list-style-type: none"> <li>• showcase how AI is currently being used to identify, prevent, and mitigate drug shortages.</li> <li>• explore future opportunities for ML and AI to further enhance the predictability of medicines supply chains and to drive timely solutions</li> <li>• discuss how AI can support faster responses to identified risks through specific use cases</li> <li>• explore barriers and solutions to integrating AI in LMICs: Discuss challenges faced in LMICs, including limited infrastructure, data availability, and expertise.</li> <li>• propose solutions, such as capacity-building programs, collaborative partnerships, and tailored AI models for resource-constrained settings.</li> </ul> <p><b>This session will be moderated by Skhumbuzo Ngozwana</b>, Board Member of the Federation of African Pharmaceutical Manufacturers Association (FAPMA); Chief Executive Officer, Kiara Health; Chairman of the Board at Biovac with expert panellists including <b>Matthew Christian</b> - Director, Supply Chain Insights, USP, <b>Daniel Rosen</b>, Managing Director of New Business, Maisha Meds, <b>Glaudina Loots</b>, Director, Health Innovation South Africa Technology and Innovation Agency</p> |

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| <p>09:40 –<br/>10:30</p> | <div style="display: flex; align-items: center;">  <div> <p><b>KEYNOTE</b><br/><b>Tshepo Meko, CEO, Brima Logistics, South Africa</b><br/><b>The 14 year Start Up</b><br/>For the past 19 years, Tshepo has led his company from a one man, one truck start-up that he started out of the garage of his home and grew it into a multi-million Rands unicorn with branches across South Africa and a staff compliment in excess of 150. Tshepo is a serial entrepreneur who is passionate about empowering entrepreneurs and imparting knowledge on how to lead a multi-decade start-up like he did. He often gets asked this question “How did you start?” Join Tshepo as he shares his enthralling story and believe him when he says “don’t let go of the vision”.</p> </div> </div> |
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**10:30 – 11:00 : Tea and coffee in Exhibition area and upstairs lounge**

|                          | <b>HALL A</b>  | <b>HALL B</b>   | <b>HALL C</b>  | <b>MEETING ROOM 11</b>   |
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| <p>11:00 –<br/>11:40</p> | <p><b>Vanya Jansen</b> CSCP, Managing Director, Optigrow Pty Ltd, South Africa<br/><b>Leadership style and organisational culture that builds organisational resilient and agile capabilities</b><br/>Due to the many recent disruptive events that have severely impacted the retail sector, executives managing organisations must understand which capabilities are either lacking or which capabilities require further development. When organizations have the correct capabilities entrenched, it will safeguard the business to withstand and absorb disruptions and allow for opportunities to be identified and actioned. Organisations that employ the correct leaders and foster a nurturing culture that stimulates resilience and agility have thrived in this volatile, uncertain, complex,</p> | <p><b>Deborah Dull</b>, Founder, VP, Global Supply Chain Sustainability, Circular Supply Chain Network and Genpact, USA and <b>Douglas Kent</b> Executive vice president of corporate and strategic alliances, ASCM, USA<br/><b>Embarking on a Sustainable Voyage: The UNLEARN Model Unveiled</b><br/>Dive into the visionary perspectives of Deborah and Douglas as they introduce their seminal work, <b>Sustainable Supply Chain Orchestration: Unlearning for a Better Tomorrow</b>. This session is a gateway to understanding the transformative approach encapsulated in the UNLEARN model, which serves as a guiding framework for rethinking supply chain sustainability. The model prompts us to challenge the status quo and embrace a new paradigm of supply chain management that aligns with the evolving</p> | <p><b>How we think about incorporating disruptive supply chain innovators</b><br/>Africa supply chains are complex and traditional solutions may not be enough to nimbly tackle all of the challenges. How can established organisations identify and integrate innovative solutions from startups into their existing supply chains? What challenges do these startups face when scaling their operations across Africa? How can collaboration between established players and startups build a more efficient and inclusive African supply chain ecosystem? <b>Anne Allen</b>, Senior Program Officer, Supply Chain at Bill &amp; Melinda Gates Foundation will facilitate this session and expert panellists include <b>Anton Kannemeyer</b>, Senior Consultant, Salient Advisory south Africa, <b>Oghenetega Iortin</b>,</p> | <p><b>Malcolm Hartwell</b>, Director, Norton Rose Fulbright South Africa Inc., South Africa<br/><b>Disruptions to the supply-chain on the high seas</b><br/>Ships are large physical pieces of machinery that are integral to supply chains. These physical assets are subject to harsh environments, geopolitics, and societal issues. Currently, piracy off the Somalian coast is on the rise; ships are being diverted from sailing through the Suez Canal due to risks of being bombed. The Panama Canal is drying up. South African ports are congested. There are a host of risks which have materialized and are adversely affecting the supply chain. Malcolm will explain these risks and identify steps that can be taken to mitigate these risks in the insurance and contractual arrangements.</p> |



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|  | and ambiguous (VUCA) environment. The discussion thus aims to focus on the findings of research conducted in this regard and provide practical recommendations and solutions.   | demands of our planet. It's an invitation to embark on a journey of discovery, where old patterns are shed in favor of innovative practices that pave the way for a sustainable and prosperous future. This session is a celebration of the collective aspiration for a better tomorrow. The first 20 people in the room will be given a FREE copy of the book.  | CEO, Figorr UK, and <b>David Chen</b> , Co-CEO, Kapsule, Rwanda  |   |
| 11:50 – 12:30  | <p style="text-align: center;"><b>HALL A</b></p> <p><b>Oliver Jones</b> DDPP, DDLP, DDMRP, Process Manager and <b>Luis Freitas</b> DDPP, DDLP, Program Specialist – SC Centre of Excellence, Oxford Nanopore Technologies PLC, United Kingdom</p> <p><b>How NOT to implement DDMRP over 5 years</b><br/>Implementing Demand Driven Material Requirements Planning (DDMRP) in a company where innovation is at the core of what we do requires disruption: to let go of old ways and make way for best practice. Join Luis and Ollie as they share the highs and lows in 5 years of DDMRP implementation in a young, highly complex and fast-growing Supply Chain. This is a mature DDMRP implementation case study based on Oxford Nanopore Technologies focusing on; People, Processes and Technology. The lessons learnt, how to avoid pitfalls, strategies developed, and benefits gained.</p> | <p style="text-align: center;"><b>HALL B</b></p> <p><b>Michael Ford</b> CPIM-F, CSCP, CLTD, CTSC, ACPF, Principal, TQM Works Consulting, USA</p> <p><b>Earth to Earth Sustainable Supply Chains</b><br/>Michael Ford believes we have evolved from the concept of end-to-end supply chains (E2E SC) to Earth-to-Earth, as the start and end point of EVERY supply chain is our planet. Every supply chain starts with the extraction (mining, harvesting, etc.) of raw materials. Every supply chain ultimately ends with waste disposal. Thinking in these terms prioritizes the need to engage in proactive sustainable processes. This session will include an interactive CSR exercise challenging the audience to discern between proactive versus reactive social responsibility, as well as determining if actions are strategic.</p> | <p style="text-align: center;"><b>HALL C</b></p> <p><b>Unlocking Growth: Maximizing the Potential of Special Economic Zones (SEZs) and Industrial Development Zones (IDZs) in South Africa</b><br/>Explore the transformative impact of Special Economic Zones (SEZs) and Industrial Development Zones (IDZs) in South Africa, highlighting the critical factors driving success: infrastructure investment, governance, strategic planning, and skills development. This session delves into strategies for integrating these zones seamlessly into the broader logistics network, amplifying trade development, and nurturing sustainable economic growth. By examining the nexus between SEZs/IDZs and trade facilitation measures, attendees will gain invaluable insights into unleashing the full potential of these zones as engines of prosperity and drivers of inclusive development in South Africa and beyond. <b>The panel will be moderated by Devlyn Naidoo of SAAFF and panellists include Yusuf Aboobaker</b>, Country Captain, World Logistics Passport and <b>Professor Martin Cameron</b>, Managing Director, Trade Research Advisory <b>Ricardo Isaac</b>, Senior Manager: Cargo Development and Operations, Dube Tradeport Corporation and <b>Siyabonga Gule</b>, Managing Director, Beapo, South Africa</p> | <p style="text-align: center;"><b>PANEL : Breaking Down Barriers: Women in Supply Chain Management</b><br/>Join this important panel discussion as we shine a spotlight on the invaluable contributions of women in supply chain management. Highlighting the challenges and triumphs faced by women in this field, the session aims to break down barriers and foster inclusivity. We'll explore strategies for advancing gender diversity, empowering women to excel in leadership roles, and driving positive change within the supply chain industry. Through insightful discussions and real-world experiences, our panellists will offer actionable insights and inspire attendees to champion diversity and inclusion in their organizations. Don't miss this opportunity to be part of the conversation! <b>This discussion will be facilitated by Tiwonge Badze</b>, Senior Principal Technical Advisor, MSH, with expert <b>panellists including Katrina Tyson</b>, Supply Chain Practice Lead, Health 4 Development, <b>Khadija Jamaloodien</b>, Chief Director: Sector Wide Procurement, National Department of Health South Africa, <b>Ndasowa Chitule</b>, Country Director, VillageReach, Malawi and <b>MJ Schoemaker</b>, President, SAPICS, South Africa</p> |
| <b>12:30 – 13:30 Lunch will be served in Hall D and the upstairs lounge area</b> |   |  |  |   |
| 13:30 – 14:10  | <p style="text-align: center;"><b>HALL A</b></p> <p><b>Phil Marais</b>, Head of Distribution Centres - Africa and Brazil, Cotton On South Africa, South Africa</p> <p><b>How to be agile and customer centric whilst managing efficiencies - a Case Study</b><br/>Join Phil on a journey as he unveils how he and his organisation embraced agility, affordability, efficiency, and customer-centricity. Can one truly achieve speed,</p>   | <p style="text-align: center;"><b>HALL B</b></p> <p><b>Echo Nomsa VanderWal</b>, Managing Executive Director, The Luke Commission, Eswatini</p> <p><b>Sustainable and Self-Sufficient Supply Chains: A Case Study from Eswatini</b><br/>The Luke Commission (TLC) is an NGO delivering compassionate, comprehensive healthcare to the most isolated and underserved people of Eswatini, hosting over 300,000 patient visits annually. Remarkably</p>   | <p style="text-align: center;"><b>HALL C</b></p> <p><b>Evert de Ruiter</b>, Principal Consultant Auctoro Advisory, South Africa</p> <p><b>Charting the Carbon Border Adjustment Mechanism (CBAM): Implications and Imperatives for South Africa and Beyond</b><br/>This session will explore the European Union's Carbon Border Adjustment Mechanism (CBAM) and its profound implications for South Africa and the wider continent. Despite concerns over trade</p>  | <p style="text-align: center;"><b>MEETING ROOM 11</b></p> <p><b>Market Access in Africa: ARC's advocacy to strengthen self-reliance and Universal Health Coverage (UHC) goals through local manufacturing</b><br/>As the continent embarks in developing and scaling up its pharmaceutical industries, ARC is focused on coordinating efforts to create markets across the continent and beyond for locally manufactured medicines and health products, leveraging existing platforms such as the Africa Continental Free Trade Area</p>  |

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|                      | <p>affordability, and customer satisfaction simultaneously? Phil's insights will inspire as he navigates through Distribution Center operations, questioning the efficacy of continuous improvement strategies. Phil will share the tangible outcomes achieved, elevating his organization. This is an exploration of what's possible in the realm of operational excellence.</p>   | <p>TLC is home to Eswatini's first oxygen plant, crucial for local supply and global standards compliance, especially given oxygen shortages during the COVID-19 pandemic. With renewable energy prioritised due to electricity cuts, the launch of a medical drone network, and a custom-built digital platform to ensure visible and efficient supply chains, TLC is innovating to maximise health and development in Eswatini. Join executive director Echo VanderWal as she takes you through the journey that underscores The Luke Commission's formidable impact and resilience in the face of adversity.</p>  | <p>regulation violations, CBAM represents a pivotal shift towards decarbonization. Join us as we dissect the challenges and opportunities this initiative presents, urging a strategic assessment of our role in response. This session offers a critical examination of how South Africa and African nations can navigate CBAM, fostering sustainable trade practices while embracing the imperative of climate action on a global scale.</p>  | <p>(AfCFTA), to create a single market for the continent and Africa CDC to champion regional manufacturing and other market access efforts. This aims to facilitate access of industries to resources and enabling legislative framework to ensure production volumes align with demand and supply while ensuring that countries can attain their UHC and SDG goals. This session will foster high-level discussions with key stakeholders and partners to get insights in this transformative journey, share knowledge and define a way forward for coordinated investments and capacity building, whilst also scaling up the enablement and support at country and regional level. <b>This session will be facilitated by Dr Maraki Frike, Director, CHS Advisory with government representation from Dr Tom Menge of the Department of Health, Kenya</b></p> |
| <p>14:20 – 15:00</p> | <p><b>HALL A</b><br/> <b>Yaseen Ahmid</b>, Business Analyst, AT Kearney (Pty) Ltd., South Africa<br/> <b>Smart Cities, Supply Chain Implications</b><br/> <i>Yaseen will explore the transformative impact of smart city technologies on supply chain dynamics. Addressing the integration of advanced digital infrastructure, IoT, and data analytics within urban environments, the presentation delves into how these innovations enhance supply chain efficiency, resilience, and sustainability. By examining the symbiotic relationship between smart cities and supply chains, the talk elucidates the opportunities and challenges presented by this intersection, offering valuable insights for stakeholders navigating the evolving landscape of urban logistics and interconnected systems.</i></p> | <p><b>HALL B</b><br/> <b>PANEL : How Digitising Last Mile Transactions Can Empower Customers and Improve Transparency in Subsidised Commodity Markets</b><br/> <i>Traditional public financial management systems often leave last mile consumers and economies out of the picture and weaken supply chain governance. This session will explore inclusive solutions, powered by digital innovation. Join our panel of experts from agriculture, health and digital financial inclusion to explore how extending digital infrastructure can improve coverage of the last mile.</i></p> <ul style="list-style-type: none"> <li>• <i>Building trust in subsidized markets in LMICs: What lessons can we learn from agriculture?</i></li> <li>• <i>Designing for local needs: Creating and incentivizing uptake of digital currency in diverse economic contexts</i></li> <li>• <i>Linking non-traditional service points into mainstream economies and supply chains</i></li> <li>• <i>Measuring service quality at the last mile and empowering recipients of subsidized services</i></li> <li>• <i>Finding the hard to reach – using extended digital infrastructure and identity management to identify and deliver to underserved communities</i></li> </ul> <p><b>Moderator: Ed Llewellyn</b>, Senior Commodities and Supply Chain Specialist, GFF Secretariat, World Bank Group with</p> | <p><b>HALL C</b><br/> <b>PANEL : What impact has e-commerce had on the logistics environment in South Africa?</b><br/> <i>Explore the transformative impact of e-commerce on South Africa's logistics landscape in this compelling session. Delve into the evolving dynamics shaped by the rise of online retail, uncovering how e-commerce has revolutionized supply chain operations, last-mile delivery, and customer expectations. From the digitization of inventory management to the demand for efficient fulfilment centres, this discussion navigates the challenges and opportunities that e-commerce presents to logistics professionals. Gain invaluable insights into adapting strategies, leveraging technology, and optimizing infrastructure to meet the demands of the digital marketplace while fostering sustainable growth in South Africa's logistics sector. This panel will be moderated by <b>Devlyn Naidoo of SAAFF</b> and <b>panellists include Matthew de Smidt</b>, Autostore Business Development Manager, Kardex Group</i></p> | <p><b>MEETING ROOM 11</b><br/> <b>Zoe Ogbeifun</b>, Head of Logistics and Distribution, Transnet Engineering KDS, and <b>Dr Rebecca Setino</b>, GM:Supply Chain Digital Enablement and Transformation, Transnet<br/> <b>“The golden child” Localisation and Transformation in our public sector</b><br/> <i>Join industry leaders Zoe Ogbeifun and Dr Rebecca Setino as they explore the pivotal role of localisation in transforming public sector supply. “The Golden Child” highlights successful strategies and innovations driving efficiency, resilience, and sustainability in localised supply networks. These eminent professionals will share insights on overcoming challenges, leveraging technology, and fostering collaboration within the public sector.</i></p>   |

Panelists **Kerubo Getui**, Mezzanine Kenya and **Benoit Renard**, CEO Tiko Africa, South Africa

**15:00 – 15:30** Afternoon tea and coffee which will be served in the exhibition area, upstairs lounge area

**15:30 – 16:10**

**HALL A**

**Neil Rankin**, CEO, Predictive Insights, South Africa  
**New approaches to demand forecasting: using AI, causal machine learning, and economic data to improve forecasting**  
*The last ten years have seen a phenomenal growth in tools like AI and machine learning that can be applied to demand forecasting. This talk introduces these forecasting approaches, and other tools that are used by organisations like the Reserve Bank and discusses their applicability for creating useful forecasts for supply-chain professionals.*

**HALL B**

**Supply Chain Control Towers providing insights**  
**Trisha Long**, Reproductive Health Supplies Coalition, USA  
*Trisha Long of the Reproductive Health Supplies Coalition will share details around the well-recognised and successful RHSC VAN journey. A panel discussion will follow which will be moderated by SAPICS Past President **Cobus Rossouw** CSCP. Trisha and Cobus will be joined by **Mohammed Sader**, GM Supply Chain, Twinsaver, and **Dale Sandberg**, Managing Executive: Health, MezzanineWare, South Africa and **Kent Ledgerwood** of One Network Enterprises, USA.*

**HALL C**

**Cross-Cultural Considerations in Data-Driven Decision-Making**  
**Professor Jacob van Rensburg**, Head of Research and Development, SAAFF and **Prof Henri Bezuidenhout**, tenured professor and accredited executive coach, South Africa.  
*Explore the influence of cultural norms on data-driven strategies and reconciliation strategies for cultural dilemmas in supply chain operations. In this multi-cultural and multi-faceted global supply chain space, panellists will emphasise the role of cultural competency in optimising innovations and advocating for cultivating cultural intelligence to enhance collaboration and decision-making. Attendees can expect expert commentary on leveraging cultural diversity for effective data-driven decision-making in global supply chains. Join Prof Henri Bezuidenhout and Dr Jacob van Rensburg to get insights into best practices for building cross-cultural teams, leveraging cultural diversity to drive innovation, and reconciling dilemmas arising from cultural differences in implementing data-driven supply chain solutions.*

**MEETING ROOM 11**

**Government Voices in public health supply chains**  
*Across the African continent there are great examples of Governments working hand in hand with partners from all sectors to improve access to and availability of medicines. Yet there is still tremendous fragmentation, duplication and missed opportunities across the sector and supply chain systems in-country. This often leaves Governments with the challenge of identifying, understanding, aligning and integrating systems and partners to their national strategies and investments. This session aims to hear from Government leaders on how they view the partner and funding landscape today, what efforts they are taking and what additional initiatives may be needed to improve collaboration and integration. This session will be facilitated by **Trip Allport**, Innovator, co-creator and partnership-builder for health access and delivery in Africa, South Africa.*

**16:20 – 17:00**

**HALL A**

**Liezl Smith**, Specialist Consultant, Business6, South Africa  
**Combining blue ocean thinking with business model innovation to create a competitive edge**  
*Blue Ocean Thinking and Business Model Innovation represent strategic approaches that focus on creating new markets and value propositions. Blue Ocean Thinking, as introduced by W. Chan Kim and Renée Mauborgne, encourages businesses to shift from competition to creating uncontested market spaces. On the other hand, Business Model Innovation involves reimagining the fundamental way a company creates, delivers, and captures value. In combining these concepts, organizations aim to discover innovative business models that challenge existing*

**HALL B**

**PANEL : Establishing an Integrated Rail System for Comprehensive Logistics Networks**  
*Embark on a journey through global best practices in comprehensive logistics networks, with a focused exploration on the imperative of establishing a versatile rail system. This session will talk to the complexities of integrating various modes of transportation seamlessly, emphasizing the pivotal role of rail in optimizing efficiency and connectivity. By examining successful models worldwide, attendees will gain valuable insights into designing and implementing a rail system that accommodates diverse logistical needs effectively. **This session will be facilitated by Shimaylan Singh**, Founder and CEO of Humain and **panellists will include Mesela Kope-Nhlapo**, Chief Executive Officer, African*

**HALL C**

**Gerald Jackson**, Doctoral Fellow (Digital Supply Chain Transformation), Hull International Business School, USA  
**Digital Supply Chain Transformation : How you can beat the 70% failure rate with Lean**  
*Increased natural disasters, changing geopolitical dynamics, military actions, and the rise of AI and other disruptive technologies have made supply chain resilience, sustainability, and digitization essential for competitive survival. We will see nearly \$2 Trillion USD invested in digital transformation by 2030, but only 30% will succeed. Gerald will share a perspective rooted in his 25 years experience and backed by empirical research on how today's leaders can turn to Lean Management fundamentals and Industry 4.0 technologies*

**MEETING ROOM 11**

**PANEL : Why Governance Makes Supply Chains Thrive (and Why You Should Care)**  
*This session will explore the often-overlooked enabler of robust health supply chains, governance. We'll unpack what governance is - a clear framework for decision-making, risk mitigation, and stakeholder alignment. Then discuss how strong governance can:*

- Prevent crises: Anticipate shortages, ensure quality, and navigate disruptions.
- Unlock efficiency: Streamline processes, optimize costs, and empower collaboration.

*Boost client care: Deliver the right supplies, at the right time, for better health outcomes. Understanding how effective governance models work, and why they work, can help governments, donors and implementing partners to work together on supply chain*

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|  | <p>industry boundaries and conventions, and companies can identify novel ways to deliver value to customers, often resulting in the creation of entirely new market spaces.</p> | <p>Rail Industry Association, <b>Lunga Maloyi</b>, Director: Economic Policy, Business Unity South Africa (BUSA) and <b>Jan-Louis Spoelstra</b>, Senior Project Development Executive, Flying Swans</p> | <p>to beat today's 70% digital transformation failure rate.</p> | <p>projects. This session will share insights from global projects and draw some lessons that can be applied in supply chains and across industries working with the public sector. <b>Facilitated by Tom Brown</b>, Supply Chain Principal Advisor, Chemonics International, USA will lead us in thoughtful debate with supply chain global experts <b>Khadija Jamaloodien</b>, National Department of Health, South Africa, <b>Bonface Fundafunda</b>, CEO, Africa Resource Centre, Zambia and <b>Abe Eshkenazi</b>, CEO, ASCM, USA</p> |
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**17:15 – 18:45** **HALL D - Last Mile – Round Table “Speed Dating”!**  
 Join us for a selection of robust and interactive round table discussions on Last Mile Delivery from all perspectives. Participants will be given 5 – 7 minute time slots to move between different table where Last Mile will be discussed from a variety of perspectives including Emergency Situations. After the round tables a group action planning session will be agreed. Topics to be covered will include Community Engagement | Getting products to people with digital store of value | Reaching the under and unserved | Demand Generation | How to get patients to comply with treatment regimes. **This is not a keynote and will run alongside the exhibition. Drinks and snacks will be available while the discussions take place! Dr Iain Barton of Health 4 Development will facilitate this session with insights from a variety of organisations including Project Last Mile, Mezzanine, VillageReach, Freight-in Time, Management Sciences for Health, Maisha Meds and others. Everyone is welcome to join the discussions!**

**17:00 – 19:00 – enjoy the last opportunity to network with the fabulous exhibitors – exhibition will close at 19:00 – Drinks and light snacks will be served**

**19:00 – 23:00 - Closing Dinner in Halls ABC with awards and dancing – HAVE YOU RESERVED YOUR SEAT? Pre reservation is essential. Doors will open at 19:00 with dinner service starting at 19:30**

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## Site Visits

The following site visits have been organised for conference delegates. There is an additional charge to cover the cost of transportation. **Pre-registration is essential** – more site visits are being finalised – [click here to register](#)

*All site visits start from the front of the Century City Conference Centre and return to the same place. Return times quoted are estimates and are expected between 12:00 noon and 13:00. Please note that there is no lunch provided on this day (Wednesday 14<sup>th</sup> June) – DEPARTURE TIMES MAY BE SUBJECT TO CHANGE*

### **Site Visit 1 | The LEAN Journey of K-Way – Factory Tour – Departing at 08:15 FULLY BOOKED**

The iconic K-Way logo is a symbol of quality and South African manufacturing excellence. The K-Way factory, a subsidiary of the Cape Union Mart Group, has faced its fair share of summits to conquer and storms to weather. Imports from global suppliers threatened to close the factory in the early 2000's, with a potential for massive job losses and a factory closure. Learn how the K-Way factory used the principles of LEAN and transformed from an uncompetitive laggard into a world class manufacturer of high-end technical garments and enjoy a factory tour conducted by their leadership team.

### **Site Visit 2 | Takealot Distribution Centre – Departing at 09:15 FULLY BOOKED**

The Site visit will provide insight into 'the scale of Takealot's e-commerce operation. There will be some industry firsts and best practices shared about our Warehouse development & Operations processes as South Africa's leading e-commerce operation. Expect an energy-filled and busy warehouse, with thousands of orders supported by world-class automation. We look forward to sharing one of our proudest developments and of course, your shared industry insights as we continue to grow.

### **Site Visit 3 | Heineken Production Plant Adam Tas Winery – Departing at 08:00 FULLY BOOKED**

The site visit to the Adam Tas Production Plant will span across their manufacturing function including the cellar, warehousing, and packaging areas. As a multi-category production facility boasting five production lines covering different platforms from Bag-in-Box, Glass, Cider Non-Returnable Glass & Returnable Glass Wine & Cider Lines. It encompasses processing facilities for winemaking, preparation, blending, and bulk dispatch.

### **Site Visit 4 | FPT Terminal Tour – Departing at 09:00**

FPT offers a broad and diverse range of landside and port logistical services, which include handling, packing/unpacking and storage. Join the FPT team for an informative overview and tour of the FPT Terminal in the port of Cape Town.

### **Site Visit 5 | ONE Centre of Excellence @ Accenture Retail Academy – Departing at 08:00**

Participate in an interactive demo of One Network as deployed to enable various end-to-end value chains across multiple stakeholders including retailers, vendors, carriers and contract manufacturers. See ONE's NEO in action, providing relevant prescriptions on how to solve constraints that matter.

### **Site Visit 6 | SANCCOB - Departing at 09:00**

SANCCOB's Cape Town and Gqeberha centres offer informative tours that are fun and educational for all ages and interests. Whether you wish to learn, watch a penguin waddle along, hear a seabird squawk. Visitors are given a 45mins behind the scenes tour of the work it takes to rehabilitate birds back into the wild. The group will be guided by a staff member through the centre, observing all our facilities including the Sea Bird Hospital. Visitors will be introduced to our organisation (SANCCOB) and the concept of why seabirds are endangered and the causes of their decline. The tour will cover the all areas at the centre, visitors will understand the process involved in rescuing, hand-rearing and returning sea birds back to the wild.

**Registrations for workshops and site visits must be made with the conference secretariat and not via the Whova app. If you do not have a confirmation from the Secretariat you are not registered!**

**All prices are quoted exclusive of VAT.**

For all enquiries, registrations etc please contact the Event Secretariat, Upavon Management | Tel +27 (0) 11 023 6701 or email at [info@upavon.co.za](mailto:info@upavon.co.za)

Up to the minute information is available via the SAPICS Conference Website at [www.conference.sapics.org](http://www.conference.sapics.org) or via the Event App